

## Information for Income Support

### What is Income Support?

The purpose of Income Support is to provide assistance for eligible persons in financial need and to facilitate their movement towards independence and self-sufficiency.

### Who is eligible and what is the criteria?

- You must be aged 16 or over;
- Ordinarily resident for a minimum of 3 years, and have the right to live and work in the Islands;
- The Household must not have savings greater than £17,925;

### When can you apply for Income Support and what is the process?

- You can apply at any point in the month;
- You should contact the Income Support Worker by phone or email to arrange a meeting;
- The Support Worker completes an application with you (at the office/home/KEMH/Hillside). This gives the worker an opportunity to explain the scheme and for you to ask questions;
- You will be required to provide bank statements / payslips / evidence of actively seeking work;
- The Income Support Worker will obtain your consent to access information from other relevant FIG departments for the purposes of the assessment.

### What allowances are available?





- Financial support - The amount awarded will depend on the household income being below the relevant threshold (the threshold is dependent on individual circumstances)

- Single person £127.46
  - Couple £185.04
  - First Child £38.04
  - Each Subsequent child £24.67
- Housing support for FIG Housing & Private Rent;
  - Childcare allowances (the nursery bill must be provided);
  - Winter fuel allowance for pensioners and other service users receiving medium or high Attendance Allowance.

### How will I receive my payment, and what time frame should I expect?

Your Income Support will be paid in a weekly or monthly lump sum via your SCB account as soon as the application has been processed (within 5-10 working days providing the applicant produces the required documents (bank statement, proof of earnings)).

If you have any questions about the application or the Income Support process, please contact us on the details below, and we will be pleased to assist you.

<b>Contact information</b>	
	Income Support, 20 Scoresby Close, Stanley, Falkland Islands, FIQQ 1ZZ
	<a href="mailto:incomesupport@social.kemh.gov.fk">incomesupport@social.kemh.gov.fk</a>
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