

## Attendance Allowance Information

### What is Attendance Allowance?

Attendance Allowance is designed to help people with long term physical and mental health needs to secure the support they need to help with daily living, where they are not receiving that support from the provision of public services.

Attendance Allowance is a non means tested financial benefit, to enable the claimant to pay another person or a service to help them with their daily needs. An overall assessment of the level of a person's support needs determine which of three level of financial support they receive. It is paid irrespective of the claimant's employment or financial circumstances.

### Who is eligible and what is the criteria?

Attendance Allowance is a non-means tested benefit that is payable to people ordinarily resident in the Falkland Islands who suffer from chronic ill health, physical or mental disability severe enough that they:

- Require help with activities of daily living, which may include (but is not limited to) any of eating, bathing, dressing, toileting, mobility, walking, continence, cleaning, laundry, driving, shopping, taking medications;
- Require someone to assist them with those activities;
- Have such difficulties for at least 3 months, and which are likely to continue for at least a further 6 months;
- Children and Young People under the age of 18 are eligible if the level of care provided will be over and above that which is normally required for a child of a similar age.

### The Process

- The individual contacts the Income Support Worker and arranges a meeting to complete application form together (at home / office / KEMH / Hillside). This gives the assessor an opportunity to explain the scheme and the applicant to ask questions;
- The applicant can apply at any point in the month;
- In cases where an individual has been told by their doctor that they have an illness that is deteriorating and that they might have 6 months or less to live, special rules

for end of life may apply. In this circumstance an assessment for Attendance Allowance is not required, and the higher rate will be awarded.

## What is the amount awarded for the financial year 2022/23?

The level of support that the claimant requires will determine the rate at which payment is made.

**Variable low rate:** To purchase a particular service (or services) that fully meets the Individual's needs and provides better value for money than paying the lower rate of Attendance Allowance

**Low Rate (£37.50):** A person scores 1- 8





**Medium Rate (£72.10):** A person scores 9-19

**High Rate (£108.80):** A person scores 20-30

## How will I receive my payment, and what time frame should I expect?

Your Attendance allowance will be paid on a weekly basis via your SCB account as soon as the application has been processed (within 5-10 working days).

If you have any questions about the application or the Income support process please call us at 27296 and we will be pleased to assist you.

Contact information	
	Income Support, 20 Scoresby Close, Stanley, Falkland Islands, FIQQ 1ZZ
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