



Falkland Islands Government

Public Health Guidance – April 2022

Preventing the spread of COVID-19 – advice for hospitality

As we open our borders and allow more freedom of movement into and out of the country, we expect to see more people become unwell with COVID-19 who are staying in hotels and lodges. It is important that each business provides guests with information about COVID-19 to prevent spread of coronavirus.

What to tell staff

Hospitality management should provide information and brief all employees and contract staff, including domestic and cleaning staff, on relevant information and procedures to prevent the spread of coronavirus within the hospitality setting.

Cleaning guidance

Cleaning staff should avoid close contact with guests who are self-isolating. They should wear gloves while cleaning and use alcohol hand rub before and after wearing gloves. Before entering the room, cleaning staff may inquire if people are well and ask them to put on a surgical mask. As an added precaution, your cleaning staff may wish to wear a surgical mask while cleaning the room. Also see 'Preventing the spread of COVID-19 – cleaning guidance' document.

What to tell guests

Practicing good hand hygiene and sneeze/cough hygiene is the best defence against most viruses.

You should:

- Wash your hands frequently with soap and water for **at least 20 seconds** and dry them well, before and after eating and after going to the toilet
- Avoid contact with others (touching, kissing, hugging and other intimate contact)
- Cover coughs and sneezes with clean tissues or your elbow, dispose of tissues safely in a bin and then wash your hands
- Use alcohol-based hand sanitiser (containing at least 60% alcohol) if you aren't able to wash and dry your hands with soap and water.

Guidance for guests in self-isolation

If your guests need to self-isolate while staying with you, it is important that staff take precautions. The risk to staff should be low if they wash their hands well and the guests do not have symptoms. Staff should avoid close contact with these guests, but it is safe to be in the same room (at a distance and ideally in a well-ventilated room) without protective equipment when delivering food, which we recommend that guests have in their room.

Guidance for guests who become ill

If a person who has recently arrived in the Islands becomes unwell and has to self-isolate, they should contact the KEMH on 28000 for further advice and guidance.