



FALKLAND ISLANDS GOVERNMENT

Socially Connected: Physically Protected

Guidance for Retailers – 14 May 2020

The Falkland Islands Government on 1 May, 2020, announced it was appropriate to ease some restrictions put in place in late March in response to the global COVID-19 pandemic.

These changes, which were effective 11 May, include allowing greater social interaction, and letting the majority of businesses who had previously been asked to cease work to now resume activity.

Those businesses, which have been open providing essential services, such as supermarkets, have already proactively implemented significant changes.

The Falkland Islands Government would like to reinforce the advice that although most activities are now resuming, it is extremely important to keep observing public health measures around COVID-19.

This will help to significantly reduce the rate at which COVID-19 will spread if it appears in the community at a later date.

It is asked that those businesses which have not already introduced significant measures to enhance the safety of customers consider the following measures in addition to those contained in the general Guidance for the Workplace released on 7 May, 2020.

- Ensuring people can stay physically distant, 2 metres apart where possible. Depending on the size of the store and volume of traffic, this might mean implementing measures to limit the number of people in the store at any one time
- continue or implement queue management systems such as floor markings to avoid congestion and ensure 2 metres physical distancing
- providing visual aids at strategic locations in the store to remind customers who may not be observing social distancing of safe practices

- at your discretion, empower staff to remind the public when social distancing is not being safely practised
- provide signage reminding shoppers not to attend stores in family groups
- provide signage reminding shoppers to try restrict shopping trips to one day a week
- continue to clean and disinfect surfaces, particularly those that are high contact
- continue to maintain good hygiene, particularly hand hygiene and good cough/sneeze etiquette
- utilising plexiglass barriers at the tills or counters if feasible

Useful Contacts

For medical enquires KEMH Telephone 28000

For latest updates and guidance visit www.fig.gov.fk/covid-19

If you still require advice after consulting the website, please contact Falkland Islands Public Health Unit by emailing Carol Morrison (cmorrison@sec.gov.fk) with your enquiry